

THE AMERICAN VISION, INC. **30-Day Return Policy**

If you are not completely satisfied, you may return the product in undamaged, sellable condition within 30 days for exchange or refund (package well to avoid damage in transit). We will issue a full refund on the price of items that meet the above conditions. We are unable to accept Audio/Visual or downloaded E-products for exchange or refund. Shipping costs incurred are non-refundable.

If your order arrives damaged or incorrect, please e-mail customerservice@americanvision.org or call toll-free 1-800-628-9460 (Monday – Friday, 9 am – 5 pm) for situation specific instructions.

Return Instructions

To ensure accurate and efficient processing of your return, please complete the following steps in full:

1. Fill out the return information (*right*).
2. Include this document with your return.
3. Package securely in a box with ample packing material (*no envelopes please*).
4. Ship to: **American Vision RETURNS
3150-A Florence Road, Suite 2
Powder Springs, GA 30127**

Complete below and include with return package

Date Returned _____ Zip Code _____

Phone _____

Name _____

Email _____

Reason for Return _____

If refund is desired, please continue:

Card Number _____

Exp. Date _____ Initials _____

Please retain your return shipping receipt in case of loss or damage in transit. Insurance and Delivery Confirmation are at the discretion of the sender. Please allow up to six weeks for receipt of exchange or refund.

For any other questions or comments please direct correspondence to:

customerservice@AmericanVision.org